Scottish Water
Trusted to serve Scotland

Newsletter Oct 2018 - North

News Update

Read more:
www.scottishwater.co.uk/refill

1 Water drinkers in Scotland tap in to 'smart' top up points

A network of high-tech public water refill points is to be introduced across the country to encourage people to top up from the tap using refillable bottles.

The project will see Scottish Water Top up Taps installed in around 30 towns and cities over the next two years.

Edinburgh has been selected as the first location with the capital's new Top up Tap to be located outside the Scottish Parliament.

Scottish Water plans to work with every local authority to identify suitable locations.

The aim is to have the first ten Top up Taps installed by the end of March 2019.

The other sites being considered include Glasgow, Ayr, Dumfries, Dunfermline, Fort William, Milngavie, Oban, Inverness and Aberdeen.

Each unit will be plumbed into the public water supply and fitted with technology which will enable them to digitally track water usage at each spot, transmitting the data via cloud technology to the specialists managing Scotland's water networks.

Data loggers inside will provide information which can be translated into cost and plastic savings and the volume of water used.

2 More than 16,400 people take part in Shaping the Future

Communities throughout Scotland have been helping to shape water and waste water services in a major consultation.

Scottish Water's six-month-long programme called Shaping the Future, which will define our long-term strategy, ended on August 31 and we have had more than 16,400 respondents across the country.

Many of these were at key events that we attended such as the Ideal Homes Show in Glasgow, the Royal Highland Show in Edinburgh, Belladrum Tartan Heart Festival at Beauly and the Pride events in Glasgow and Edinburgh.

Work was also carried out in rural and island communities to promote the consultation and encourage participation.

During the consultation, the utility – the fourth biggest in the UK which supplies 1.35 billion litres of fresh clean water a day to its five million customers – asked customers for their views on its proposals and ambitions for the coming decades.

One of the key findings has been that increasing the reliability, resilience and sustainability of our services is the most important ambition for our customers (with 83% believing this to be the most important).

Following the consultation, responses will help form Scottish Water's planning for the future.

Read more:
www.scottishwater.co.uk/waterwise

3 Customers asked to Use Water Wisely during dry summer

During some of Scotland's warmest and driest weather for many decades this summer, Scottish Water asked customers to use water wisely in their daily activities to help maintain supplies during the challenging conditions.

In early July, we started encouraging people throughout Scotland to take simple but important steps to conserve our public water supplies.

In some areas there was a 30% increase in demand for water at the height of the dry conditions and an additional 140 million litres were being produced and pushed through the system every day to meet customer usage.

Scottish Water monitored the situation closely and managed supplies across the country, including deploying additional resources to move water between distribution areas and tankering water to supplement local networks.

Some water treatment works and distribution networks were working at near capacity to meet demand.

We would like to thank our customers for responding positively and using water wisely.

4 Loch Ness Investment

Read more:
www.scottishwater.co.uk/lochness

Scottish Water recently started work on a multi-million pound investment in upgrading the water network to ensure customers can continue to enjoy clear, fresh drinking water and to help with growth in Glenmoriston and Fort Augustus.

Working with our delivery partner Efficient Service Delivery (ESD), the project will see the two existing water treatment works which currently serve the area replaced with a single new facility located in forestry south of Invermoriston, drawing water from Loch Ness.

A new water main will also be installed to connect the two communities; a new storage tank built on high ground to the north of Fort Augustus; and water storage capacity created at Scottish Water's existing site in Invermoriston.

Read more:
www.scottishwater.co.uk/lochmaddy

5 New Lochmaddy Water Treatment Works deliveries completed on schedule

The delivery of modules which will form the new Water Treatment Works for North Uist and Berneray was completed in the last few months.

The new WTWs is the key element in a £15 million scheme which will provide improved security of supply to the islands and ensure Scottish Water customers continue to receive high quality, great tasting drinking water.

It has been designed, built and tested by Ross-Shire Engineering at its specialised facility in Muir of Ord before being carefully transported to its long-term home.

The Transportable Treatment Unit (TTU) was dismantled into 12 modules which, together with a 150 tonne crane, made the journey to Lochmaddy via road and ferry in a series of convoys.

6 Stromness sewer upgrade project

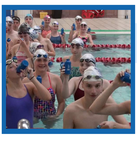
Read more:
www.scottishwater.co.uk/stromness

A £10m Scottish Water project which will protect and improve the environment of Stromness Harbour has been completed.

The project has seen a major upgrade to the local waste water network, modernising the historic infrastructure serving the town and ensuring all Scottish Water sewers within Stromness are connected to the town's waste water treatment works at Bu Point.

The work involved the creation of an interlinked system of rising mains and gravity sewers, together with pumping stations, around the town's harbour-front.

The project has been delivered by Scottish Water's alliance partner, amey-Black & Veatch (aBV).



7 Perth Swimming Club

Scottish Water recently joined forces with Perth Swim club, offering the group sponsorship for the coming year.

The club will help Scottish Water convey the message of how important keeping hydrated is to everyone, especially athletes.

All members of the club were given new Scottish Water branded water bottles to highlight the 'Top up from the Tap' campaign to encourage people to carry a refillable drinking vessel and top up from the tap, a major part of Scottish Water's new 'Your Water, Your Life' campaign.

For more information :

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